

# Three simple steps to improve your home with complete peace of mind...

When you're improving your home, perhaps adding a conservatory, a new kitchen or installing new windows/doors but are worried about unscrupulous traders and the quality of their work - don't worry, help is at hand.

The CPA has developed a scheme which in 3 simple steps will help you improve your home with complete confidence.

Make sure you use a CPA approved company - we have carefully selected them for their professionalism, reliability and high quality of work.

Conditions apply: please see back for details

To find a CPA Approved Craftsman  
Call 01462 850064  
or visit [www.thecpa.co.uk](http://www.thecpa.co.uk)



## IMPORTANT INFORMATION

**INSURANCE BACKED GUARANTEE:** You MUST apply for your Insurance Backed Guarantee otherwise you will not be covered. Once work has been completed, ask the CPA member for an Insurance Backed Guarantee form or go online at [www.insure.thecpa.co.uk](http://www.insure.thecpa.co.uk). You must apply for this within 28 days of the contract being completed to your entire satisfaction and once you have paid the CPA member.

When we have processed your application you will be sent an Insurance Certificate. Without this certificate you are not insured, therefore, if you do not receive it within 28 days contact us.

CPA will not provide you with a personal recommendation as to whether an Insurance Backed Guarantee is suitable for your needs. If you are not sure what an Insurance Backed Guarantee is please do not hesitate to contact one of our advisors on 01462 850064.

Terms and Conditions are available on request.

Consumer Protection Association is an appointed representative of CPA Consumer Guard Ltd who are authorised and regulated by the Financial Conduct Authority.



# Your home, our expertise

Improve your home with complete confidence



The Consumer Protection Association  
guarantees complete peace of mind  
[www.thecpa.co.uk](http://www.thecpa.co.uk)

## Step 1

### A CPA Approved Craftsman

Choosing a CPA Approved Craftsman removes the stress of finding a reliable company that can deliver your home improvements to the very highest standards. The CPA approved companies undergo a rigorous selection process and ongoing monitoring.



## Step 2

### Guarantee the work for up to 10 years

Using a CPA Approved Craftsman also means the work is carried out by a professional providing a quality service, and once completed, you can guarantee your improvement for up to 10 years.



## Step 3

### Enjoy your new home improvements

All you have to do now is congratulate yourself on choosing a CPA Approved Craftsman, relax and enjoy the improvements to your home, knowing you're fully protected.



Call our Consumer Helpline on 01462 850064 or visit [www.thecpa.co.uk](http://www.thecpa.co.uk)